

Dear Sirs,

We have presented to you the resume of the activities developed by The National Foundation for Mediation of Social Conflicts.

We make ourselves available for more information.

Best regards,

Fernanda Maria Dias de Araújo Lima

Director President of the National Foundation for Mediation of Social Conflicts (FNMC)

WHO WE ARE

1. Principles:

The National Foundation for Mediation of Social Conflicts guides its activities in human, social, ethic and moral values and principles that are the driving force for the fulfilment of our mission, aiming to contribute for the global formation of human beings and the social pacification.

2. Objectives :

- To develop activities of free assistance, promoting the access to justice by the social classes with lower purchasing power through offering extrajudicial techniques of conflicts solution. This fact contributes for social inclusion;
- To be an international reference in conflicts pacification, promoting ethics, peace, citizenship, human rights, democracy and other international values;
- To prevent and solve social conflicts through mediation and other techniques of conflicts solution;
- To develop, to promote, to sponsor and to support scientific activities of research, teaching and extension, through projects, consulting and also through specialization, improvement and training courses;
- To develop, sponsor and support educational activities, creating and spreading courses or educational programs that aim social pacification;
- To develop, promote, sponsor and support cultural activities, events, projects in performing, visual and musical arts, aiming to spread knowledge and education via culture;
- To sign agreements and contracts of public and private class entities, enterprises, associations, ONGs, teaching institutions or other related institutions, promoting and encouraging the realization of consultancies, studies, research and events that aim the end of violence, the development of extrajudicial techniques and the creation and expansion of resources focused in the pacification of all the people around the world;
- To sign agreements and contracts with syndications, federation, and employer's and professional confederations, preventing and solving work conflicts of signatory entities previewed in agreements or collective deals;
- To sign agreements and contracts with Public Power (Legislative, Judicial and Executive), Direct and indirect administration (in the municipal, state

- and federal levels), preventing and solving social conflicts by giving consultancies, and making studies, events, courses, and researches;
- To sign agreements and contracts with private or public class entities, foundations, associations, ONGs, enterprises, and school institutions for preventing and solving social conflicts, via consultancies, studies, courses, events and researches;
 - To create, instruct, developed and sustain the Mediation Centre of Social Conflicts;
 - To sponsor and/or subsidize costing for researches, projects, exchanges, and publications in the field of social pacification;
 - To increase the exchange of specialists and scientific didactic material between national and international institutions with identical or similar aims;
 - To contribute, via scholarships and other manners for encouraging students from legally constituted entities, to have access to teaching, research and extension activities granting scholarships and other manners of incentives, for studies from legally constituted entities can have access to learning, extension, and research;
 - To provide, in Brazil or other countries, services to third parties, technical, scientific and operational support when the ones are compatible with the objectives of the foundation.

OFFERED SERVICES

1. Kinds of conflicts:

Family (divorce, judicial and concessional separations, alimony, custody and visits to children, etc.);

Criminal;

School;

Organizational;

Environmental;

Intercultural;

Labour market;

Ownership and property;

Religious;

Others.

2. Courses in the field of Conflicts mediation:

Mediation and other manners of conflicts solution;
Mediation techniques ;
Mediation procedure in Canada;
Classical Mediation Schools;
School Mediation;
Organizational Mediation;
Familiar Mediation;
Labour Mediation ;
Mediation in the work field;
Criminal Mediation;
Escutatory and the art of listening with mind and heart;
Others.

3. Lectures focused in extrajudicial conflicts solution.

4. Consultancies.

SERVICE: SYMPOSIUM

•Developed Activities

- 1) Project of scientific initiation: The mediation as an instrument of social pacification and justice democratization.

The Reform of the Judiciary – theme that is on the agenda of the actual debates of the society, allow us to discuss about the ways to be followed for the insertion of mediation in the Brazilian social life. The research has developed a study about mediation as an advanced technique more suitable to solve conflicts that involve affective or proximity relationships. It demonstrated that the institute of mediation, as a “new” model of justice, points to a cooperative legal order, indispensable for the study of a legal pluralism, the post modern legal comprehension, the conception of contemporary democracy and the effective exercise of citizenship. It was approached techniques of mediation in Canada, Argentina and Spain; The Project of the mediation Law; The mediation centre of Newton Paiva University and The National Foundation for Mediation of social Conflicts, the mediation centre of Newton Paiva University and The National Foundation for Mediation of social Conflicts

Coordination: Fernanda Maria Dias de Araújo Lima

Year: 2010-2011.

Service: research

2) VI World Congress of Mediation - Salta, Argentina.

Director President of The National Foundation for Mediation of Social Conflicts, Fernanda Maria Dias de Araújo Lima, participated, as a lecturer in the “IV world Congress of Mediation”. The congress occurred between the 27th of September e 2d of October, in Salta, Argentina.

With the aim of analyzing the effects of mediation in the changing of attitudes related to the conflict and also to debate about the several themes related, the congress reunited the main world names of mediation such as: Sara Cobb, Joseph Foler, Christopher Moore, Marinés Suárez and many others.

Participation: Fernanda Maria Dias de Araújo Lima from The National Foundation for Mediation of Social Conflicts (FNMC)

Year: 2010

Service: Congress

3) I Symposium of Family Law.

I State Symposium of Family Law. New challenges of Family Law from the Public Ministry - for a more resolute actuation.

The State Public Ministry, by the Centre for studies and functional improvement (CEAF). Realized in 6th of October the “I State Symposium of Family Law. New challenges of Family Law from the Public Ministry - for a more resolute actuation.”

Participation: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2010

Service: Symposium

4) I Seminar in Conflicts Mediation of the State of Minas Gerais: contexts and e experiences.

With the reform of the Judiciary and the necessity of modernization of the Brazilian justice, the government of the state of Minas Gerais, in partnership with the Newton Paiva University and the National Foundation for Mediation of Social Conflicts realized the “I Seminar in conflicts mediation of the State of Minas Gerais: contexts and e experiences. “

The event was realized in the 19th and 20th of May, in the auditorium Nominato Luis do Couto e Silva, in the unity JK (President Carlos Luz Avenue, 220). Many institutions and professional entities and universities participated of it. The proposal it was to know the different experiences, statistical rates and the efficacy of the Mediation Institute as a vehicle of expansion, promotion and democratization of the access to the justice.

Participation: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2010

Service: Seminary

5) Lecture in OAB – Conciliation and mediation conflicts

In August 24th of 2010, the director president of the National Foundation for Mediation of social Conflicts, Fernanda Lima, gave a lecture in the OAB/MG´ headquarter about:” Conflicts Mediation: “The importance for the lawyer and the International panorama of Mediation”, in the week of Conciliation and Conflicts Mediation.

Participation: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2010

Service: Lecture

6) Partnership with the Tribunal of Justice.

The Project has as a main aim to motivate the lawyers for joining the alternative ways of controversy solution.

It was registered that 13 processes were addressed for the Justice Court, with the aim to analyse the possibility of insertion of mediation in family areas of the district of Belo Horizonte.

It has to be observed that this partnership was established between the Court of Justice and the Mediation Centre of the Newton Paiva University, The National Foundation for Mediation of social Conflicts and the Arbitration and Mediation Commission from OAB/MG.

Participation: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2010

Service: Partnership

7) VII World Congress of Mediation, Toluca, México.

The president of The National Foundation for Mediation of social Conflicts, Professor Fernanda Lima developed a workshop in the VII World Congress of Mediation, realized in the city of Toluca, Mexico State, in August the 22nd to the 26th of 2011. The workshop was given in coo work with the Professor Vânia Maria Vaz has as a theme the familiar mediation, its tools, techniques and procedures. The President of The National Foundation for Mediation of social Conflicts (FNMC) also participated as a lecturer besides to Jorge Pesquera, in the theme “Fundamentals, benefits and advances of Associative Mediation

Participation: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2011

8) Public Defence receive operator of the Law family area.

Aiming to discuss extraprocedural techniques, shared custody, parental alienation, and the role of law operators of the judicial process. The partnership

was done with the coordinator of the Civil and Family area, the Public Defender Marta Juliana Marques Rosado

Many authorities participated from the debate, including the judge Reinaldo Portanova from the 3d Family Area of the Justice Court; the Justice Promoter Raquel Pacheco Ribeiro de Souza, coordinator of the defence of Family Rights of the Public Ministry; the lawyers Fernanda Lima, President of The National Foundation for Mediation of social Conflicts and interim member of the Mediation Committee of OAB Minas, and Flávia Resende, also member of the Mediation Committee of OAB Minas; the psychologist Cleide Rocha de Andrade, coordinator of the Mediation group of do Lafayette Forum.

According to the Public Defender, Marta Rosado, the meeting was innovative. She highlighted that with institutions making exchanges amongst themselves, the family conflicts will have the tendency of being minimized.

Participation: Fernanda Maria Dias de Araújo Lima for The National Foundation for Mediation of social Conflicts

Year: 2011

Service: Debate

9) Mediation Centre of Newton Paiva University.

The Mediation Centre of Newton Paiva University in partnership with The National Foundation for Mediation of social Conflicts used as methodological basis the qualitative criteria in mediation realizations.

Coordination: Fernanda Maria Dias de Araújo Lima from the FNMC

Year: 2011

Service: Attendance

10) Project for scientific initiation: The Mediation as an instrument of Social Pacification and Democratization of the Justice.

This Project refers to the Judicial Reform – theme that is placed in the actual debates of the society, it allows us to discuss about the paths to be followed for the insertion of the mediation in the Brazilian social life. The research intends to develop a study of mediation as a more appropriated technique for sorting out conflicts related to relationships that involve proximity and affectivity. It intended to demonstrate that, the Mediation Institution as a new justice model, pointes to a cooperative judicial order, indispensable for the study of a judicial pluralism, the comprehension of post modern Law, the conception of contemporary democracy and the effective exercise of citizenship. It has been used mediation techniques from Canada, Argentina, Spain. This project of mediation occurred as a partnership between the Mediation Centre of the Newton Paiva University and The National Foundation for Mediation of social Conflicts.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: The National Foundation for Mediation of social Conflicts / Newton Paiva University

Year: 2010-2011.

Service: research

11) Capacitating course of the Public Ministry of the State of Minas Gerais.

This course, with emphasis in Mediation, was addressed to professionals in Law, (Police Officer, Promoters, Judges, Lawyers, Public Defenders, and Justice Servers, amongst others. It was also addressed to Managers, Accountants, Human Resources´ managers, Business´ managers, Psychologists, Social Workers and professionals from other fields of knowledge. Besides of them, there were Public servers that wanted to develop their abilities and competence for negotiation, mediation and conciliation.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: The National Foundation for Mediation of social Conflicts

Year: 2010-2011.n

Service: Capacitance course

12) Capacitating of the Public Defence of the State of Minas Gerais.

This course, with emphasis in Mediation, was addressed to professionals in Law, (Police Officer, Promoters, Judges, Lawyers, Public Defenders, and Justice Servers, amongst others. It was also addressed to Managers, Accountants, Human Resources managers, Business managers, Psychologists, Social Workers and professionals from other fields of knowledge. Besides of them, there were Public servers that wanted to develop their abilities and competence of negotiation, mediation and conciliation.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: The National Foundation for Mediation of social Conflicts

Year: 2010-2011.

Service: Capacitating course

13) Capacitating course of SEDESE/CEAS.

This course, with emphasis in Mediation, was addressed to professionals in Law, (Police Officer, Promoters, Judges, Lawyers, Public Defenders, and Justice Servers, amongst others. It was also addressed to Managers, Accountants, Human Resources managers, Business managers, Psychologists, Social Workers and professionals from other fields of knowledge. Besides of them, there were Public servers that wanted to develop their abilities and competence of negotiation, mediation and conciliation.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: The National Foundation for Mediation of social Conflicts

Year: 2011-2012.

Service: Capacitating course

14) Project Mediation Centre of the Public Defence of the State of Minas Gerais/agglomerated of Serra.

This project aimed to establish a Mediation Centre for Conflicts Resolution in this community to promote the realization of mediation in familial conflicts sent by the Public Defence of Minas Gerais.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: National Foundation for Mediation of social Conflicts

Year: 2011

Service: Attendance in Mediation Centers

15) VII World Congress of Conflicts Mediation.

The members of the National Foundations for social Conflicts Mediation participated of VII World Mediation Congress, placed in Toluca, México, from August 22nd to 26th of 2011.

Coordenating the Brazilian team: Fernanda Maria Dias de Araújo Lima

Accomplished by: National Foundation for Mediation of social Conflicts

Year: 2011

Service: Lecture, Conference and Taller

16) I International Congress "To Construct the Peace".

The Directors of the National Foundation for Mediation of social Conflicts, Fernanda Maria Dias de Araújo Lima (President) and Maria Flávia de Freitas Ferreira (Vice-president), participated, in June, of the I International Congress "To Construct the Peace". The Congress was realized at the University of Fernando Pessoa, Porto - Portugal.

Lecturer: Fernanda Maria Dias de Araújo Lima

Accomplished by: National Foundation for Mediation of social Conflicts

Year: 2011

Service: Lecture

17) Publication - Book: Mediation Theory and Practice.

The National Foundation for Mediation of Social Conflicts in partnership with the Newton Paiva University centre, have published, by the New Hampton Press, the book: " Mediation Theory e Practice." The book was organized by the president of National Foundation for Mediation of social Conflicts, Fernanda Maria Dias de Araújo Lima.

Coordination: Fernanda Maria Dias de Araújo Lima

Support: The National Foundation for Mediation of social Conflicts / Newton Paiva University

Year: 2010-2011.

Service: Research/Publication

18) Capacitating course in Mediation in the Public Ministry of Minas Gerais.

This course, with emphasis in Mediation, was addressed to the members and workers of the Public Defender of the State of Minas Gerais, having as main aims: the knowledge of the techniques used by the extrajudicial conflicts resolution, the differentiation between an imposed decision and a decision constructed by the parts, developing the tools of listening and communication for enabling and empowering a mediator.

Accomplished by: The National Foundation for Mediation of social Conflicts

Coordination: Fernanda Maria Dias de Araújo Lima

Year: 2011-2012.

Service: Capacitance course

19) Implantation of the Mediation Centre in the area of the Public Ministry of Minas Gerais,

This implantation occurred through the consulting gave by the FNMCS for the implantation of mediation in the Coordinating of the Defence of the Rights of the Families from the Publican Ministry of the State of Minas Gerais. It aimed the technical improvement for the Public Ministry of Minas Gerais that is required to be properly prepared for working with the alternative in the terms of the resolution CNJ nº 125, from November 29th of 2010.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2012.

Service: Consulting/Implantation of a Mediation Centre

20) VIII World Congress and I Brazilian National Congress of Mediation.

The Organizing committee of the World Congress of Mediation, placed in México, conferred to the FNMC the responsibility for the organization and realization of the Brazilian event. It had as aim, to launch the basis for the constructing of a path able to promote a culture of peace and agreement, through the strengthen of intrinsic values to the human being, such as tolerance, goodness and solidarity

Coordination: Fernanda Maria Dias de Araújo Lima/ Mediation Institute of México S.C

Realization: The National Foundation for Mediation of social Conflicts

Year: 2012.

Service: Congress

21) Course “The Human Behaviour in the Mediation Process”

The course was realized in the headquarters of the FNMCS and aimed to highlight the necessity of align the interventions in the environment of negotiation, with is strategic through mediation, The concepts of Organizational Mediation, worked in the programme were oriented to the practice, promoting in the participants the tools that can be immediately incorporated to their daily life.

Coordination: Fernanda Maria Dias de Araújo Lima/ Kerley Brandão
Realization: The National Foundation for Mediation of Social Conflicts
Year: 2012.
Service: Capacitating course

22) Capacitating Course in Mediation in the Public Defence of Minas Gerais.

This course with emphasis in Mediation, was addressed to the members and workers of the Public Defender of the State of Minas Gerais. It had as main aims: the knowledge of the techniques used by the extrajudicial conflicts resolution and the differentiation between an imposed decision and a decision constructed by the parts, developing, in this way, the tools of listening and communication, enabling and empowering the mediators.

Coordination: Fernanda Maria Dias de Araújo Lima
Realization: The National Foundation for Mediation of Social Conflicts
Year: 2011-2012.
Service: Capacitating course

23) The launch of a scientific magazine.

This project aimed the divulgation of the Mediation Institute as well as the Mediation centres in operation in Brazil via a scientific magazine: “Conflicts Mediation”. Its first edition had 2.000 samples (40 pages) and it was released in the VIII World Congress of Mediation and I Brazilian National Mediation Congress. It was characterized by the scientific and journalistic styles. The themes were addressed via interviews, scientific articles, cases, photographers, etc and counted on the publications of the Public Defence of Minas Gerais, amongst others.

Coordination: Fernanda Maria Dias de Araújo Lima
Realization: The National Foundation for Mediation of Social Conflicts
Year: 2012.
Service: Production of a scientific magazine

24) Publication - book “The Practice of of Mediation: From the Conflict to the Property Sharing and the Reconstruction of the Family System.” – ISBN: 978-85-60095-17-9.

This book aimed to demonstrate, through the methodology created by the professor Fernanda Lima, that the Constructivist Mediation is an instrument of social pacification. This methodology aims to promote the integral solutions for the conflict, encourage the exercise of citizenship, the humanization of relationships and peace in homes.

Coordination: Fernanda Maria Dias de Araújo Lima
Realization: The National Foundation for Mediation of Social Conflicts
Year: 2012.
Service: Research/Publication

25) Production of a booklet of Mediation.

This booklet aimed to demonstrate in a very simple, clear and objective way, the characteristics and advantages of Mediation. The text, created by the professors Fernanda Lima and Vânia Vaz illustrated the dialogue between people that in one hand, have already been benefited by mediation and, in the other hand, the ones that saw themselves in the necessity of searching solution for their daily problems. The material was and is distributed to the needy population in the city of Contagem that searches the FNMC to mediate their conflicts. It is also distributed in events promoted by the FNMCS.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts and Droganorte

Year: 2012.

Service: Production of a booklet

26) I International Congress of Mediation in Mozambique

This event was realized by the FNMCS in the city of Maputo with the aim to train legal institutions in Mozambique, such as: Attorney general of the Republic, Public Ministry, Court of Justice, Public Defence, Police Station specializes in minors, and other institutions related to the administration of the justice, for the exercise of conflicts mediation in the most different areas.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2012.

Service: Congress

27) Lecture “Humanization for conflicts resolution”.

The lecture was given by Professor Fernanda Lima for prosecutors from the Public Ministry of Minas Gerais

Coordination: Public Ministry of Minas Gerais

Realization: Public Ministry/MG – Lectures of the Professors Fernanda Lima and Berenice Brandão from The National Foundation for Mediation of Social Conflicts

Year: 2012.

Service: Lecture

28) Partnership with the Police Station for Repression of Crimes Against Women, in the city of Contagem.

The referred partnership aimed the prevention of conflicts resolution in families with background of interfamily’s violence, which adopted the mediation process. A FNMCS started to give attendance to the cases sent by the Police Station with requirement from the own ones involved in the situation.

Coordination: Ana Paula Faria

Realization: The National Foundation for Mediation of social Conflicts

Year: 2012.

Service: Partnership

29) Mediation Project in Brazil and Mozambique.

This Project was presented to the Research Centre of the Newton Paiva University Centre and aimed to study the techniques applicable to the Brazilian and Mozambican realities.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2012.

Service: research

30) Course of capacitating in Mediation: Mediation and Practice -Sesc Palladium.

This course, with emphasis in Mediation was addressed to the general public: Lawyers, psychologists, Social Workers, students in different fields, Military Police, civilians, representatives of religion communities and others. It had as main aims: the knowledge of the techniques used by the extrajudicial conflicts resolution, the differentiation between an imposed decision and a decision constructed by the parts, developing the tools of listening and communication for enabling and empowering the mediator.

The public had Access to the videoconference about the practice of mediation in Harvard, with the professor Willian Ury and also about the practice of Associative Mediation, with Professor Jorge Pesqueira. It was given a lecture about the Constructivist Mediation with the professor Fernanda Lima; followed by the closing lecture with the professor Berenice Andrade.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of social Conflicts

Year: 2103.

Service: Event of capacitating in Mediation

31) Capacitating course in Organizational Mediation/EMGEP Sesc Palladium.

The course aimed to stimulate a reflection about mediation as an effective tool in the negotiation of internal and external conflicts of an organization. With this aim, the Trading System of Minas Gerais (SESC, SENAC, trade unions) supported the initiative of The National Foundation for Mediation of Social Conflicts in partnership with Vivácia Human Resources, in the respective realization and organization of the event.

The speeches Eugênio Mussak, considered one of the most required in the country, approached in his lecture "Organizational Mediation: a perspective for conflicts resolution" themes like: the human behaviour in the relationships, how to deal with the technical and behavioural limitations of leaders, the impact of

innovation, technology and new tendencies in people development. He also approached the equilibrium, the humanization and sensitization, as recourses for the conflicts resolution.

The main target audience was composed by entrepreneurs, Human Recourses professionals, leaders, defenders, public officials and students in the fields of Psychology, Law and Administration.

Coordination: Fernanda Maria Dias de Araújo Lima/Kerley Brandão

Realization: The National Foundation for Mediation of social Conflicts

Year: 2013.

Service: Capacitating event in Mediation

32) Regional Forum of Mediation

The National Foundation for Mediation of Social Conflicts by the professors Fernanda Lima, Berenice Brandão e Vânia Vaz participated of the Regional Forum about Mediation, occurred in October 29th and 30th of 2013, in Valença – Bahia. The results were significant and the theme approached by the lectures had a good repercussion in the Low South of Bahia

Coordination: Sustainability sector of the Odebrecht Foundation

Accomplished by: Odebrecht Foundation

Year: 2013.

Service: Congress

33) Implantation of the Mediation Centre of the Public Defence /MG.

This implantation occurred through the consulting given by the FNMCS for the implantation of a mediation centre by The Public Defence of the state of Minas Gerais in the field of family conflicts. This work aimed the technical development for the Public Defence of the State of Minas Gerais that needed to prepare itself properly for working with the alternative resolution of conflicts.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of social Conflicts

Year: 2013/2014.

Service: Consulting/Implantation of the Mediation Centre

Situation: Concluded in April 2014.

34) IX World Congress of Mediation.

The FNMCS was invited to participate of the IX World Mediation Congress that occurred in Mexico from the 19th to the 23rd of November of 2013. In this occasion the institution promoted lectures and conducted a work shop, the professors: Fernanda Lima (Director President of the FNMCS), Vânia Pinto Leite and Berenice Brandão.

Coordination: Organizational Committee of the World Mediation Congresses

Realization: Organizational Committee of the World Mediation Congresses

Year: 2013

Service: Lecture and work shop

35) Elaboration of a diagnostic dossier about the methodologies, techniques and rates related to the Mediation Centre in the Public Defence of Minas Gerais.

This service occurred through the consulting given by the FNMCS for the implantation of a mediation centre by The Public Defence of the state of Minas Gerais – in the field of family conflicts. This work aimed the technical development for the Public Defence of the State of Minas Gerais that needed to prepare itself properly for working with the alternative resolution of conflicts.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2013/2014.

Service: Consulting/Implantation of the Mediation Centre

36) Inauguration of the Private Mediation Office of The National Foundation for Mediation of social Conflicts

The National Foundation for Mediation of social Conflicts (FNMC) inaugurated a Private Mediation Office in February of 2014 for attending people that prefer to sort out their conflicts in a fast, efficient and a less costly form.

A FNMC has as a mission to contribute with the social pacification, preventing and solving conflicts through mediation.

The Constructivist Mediation, technique developed by the FNMCS, it is an extrajudicial method, humanized, fast, efficient and that individualises each case.

This method aim to diagnose the apparent and the hidden conflicts in a relationship, trough a third person, neutral and impartial, called mediator, that will help both parts to find a solution that is fairer for the involved ones.

The Mediation Office attends conflicts from different ways such as, familiars (divorce, separation, custody dispute, and alimony), Societies division, Neighbourhood conflicts, conflicts of tenure and ownership, School conflicts, Organisational conflicts, Community conflicts and other ones.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2014.

Service: The attendance of cases for conflicts resolution via Mediation

37) Implantation of the Mediation Centre of DP/AMAZONAS.

This implantation occurred through the consulting given by the FNMCS for the implantation of a mediation centre by The Public Defence of the state of Amazonas – in the field of family conflicts. This work aimed the technical development for the Public Defence of the State of Amazonas that needed to be properly prepared for working with the alternative resolution of conflicts.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2014.

Service: Consulting/Implantation of the Mediation Centre

38) Book 's Publication: Constructivist Mediation

Through this work the FNMC proposes by its authors (teachers and directors of the institution) a differentiated form of conflicts resolution trough the Constructivist Methodology used for them.

The proposal is to construct a new path in the life of the people involved in the conflict, in a way that they can feel encouraged to walk over the pain, learning to organize the luggage of their own lives, of their own heart, overcoming the mishaps with respect, acquiring confidence in their own power of decision.

Coordination: Fernanda Maria Dias de Araújo Lima and Maria Flávia de Freitas Ferreira

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2014.

Service: Research/Publication

39) Lecture in the Faculty of Law Arnaldo Jansen.

The National Foundation for Mediation of Social Conflicts participated in the event realized by the Faculty of Law Arnaldo Jansen, providing the lectures of the Speakers Fernanda Maria Dias de Araújo Lima and Maria Flávia de Freitas Ferreira to talk about the methodology of the Constructive Mediation.

Coordination: Coordination of the Law Course

Realization: Faculty of Law Arnaldo Jansen

Year: 2014.

Service: Lecture

40) Constructivist Mediation Course

The Constructivist Mediation, technique developed by the FNMCS, it is an extrajudicial method, humanized, fast, efficient and that individualises each case.

This method aim to diagnose the apparent and the hidden conflicts in a relationship, trough a third person, neutral and impartial, called mediator, that will help both parts to find a solution that is fairer for the involved ones.

Coordination: Fernanda Maria Dias de Araújo Lima

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2015.

Service: Capacitating course in Mediation.

41) Lecture of the Faculty of Law Arnaldo Jansen – Inaugural Lecture

The National Foundation for Mediation of Social Conflicts attended to the event realized by the Faculty of Law Arnaldo Jansen, providing the lecturer Fernanda Maria Dias de Araújo Lima to speech about the methodology of the Constructive Mediation.

Coordination: Coordination of the Law course.

Realization: Faculty of Law Arnaldo Jansen

Year: 2015.

Service: Lecture.

42) Lecture of the Faculty of Law of Ipatinga - FADIPA

The FNMC proposes a differentiated form of conflicts resolution by the Constructivist Methodology used for its authors that are directors and teachers from the institution.

The proposal is to construct a new path in the life of the people involved in the conflict, in a way that they can feel encouraged to walk over the pain, learning to organize the luggage of their own life's, of their own heart, overcoming the mishaps with respect, acquiring confidence in their own power of decision.

Coordination: Fernanda Maria Dias de Araújo Lima and Maria Flávia de Freitas Ferreira

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2015.

Service: Book's Launch

43) Participation in the launch of the book “23 Visits to the Middle East”.

The launch of the book “23 Visits to the Middle East” occurred in the Law Faculty of Ipatinga- FADIPA. In this opportunity the president of The National Foundation for Mediation of Social Conflicts mapped the conflicts in the Middle East. She used the Diagnostic Technique of the Peripheral Conflicts from the Constructivist Mediation.

Coordination: Fernanda Maria Dias de Araújo Lima and Maria Flávia de Freitas Ferreira

Realization: The National Foundation for Mediation of Social Conflicts

Year: 2015.

Service: Lecture.

44) Participation in the launch of the book “23 Visits to the Middle East”,

The launch of the book “23 Visits to the Middle East” occurred in the Public Defence of the State of Amazonas. In this opportunity the president of The National Foundation for Mediation of Social Conflicts mapped the conflicts in the Middle East. She used the Diagnostic Technique of the Peripheral Conflicts from the Constructivist Mediation.

Coordination: Fernanda Maria Dias de Araújo Lima and Maria Flávia de Freitas Ferreira

Accomplished by: The National Foundation for Mediation of Social Conflicts

Date: September of 2015.

Service: Lecture.

Situation: Concluded.

45) Course of Mediation “Mediation Skills Training Program at Columbia University”

This course aimed to demonstrate the resolution conflicts techniques developed by Columbia University, New York, and applied in the North American courts.

This course represented learning and recycling opportunity for directors of FNMC.

Coordination: Columbia University in partnership with Fortaleza University – Unifor.

Accomplished by: Columbia University and University of Fortaleza

Year: 2015.

Service: Recycling course.

46) Publication, Organization and the launch of the book: “Humanized Mediation: A singular Project from the Public Defence of Minas Gerais.

This book was a result from a consulting for the implementation of the Mediation Centre in the Public Defence DP/MG by the National Foundation for Social Conflicts Mediation. The work presents statistical results and it intends to spread the mediation spirit, with the transformation of crystallized paradigms and concepts, leading to the change from an adversarial posture into a collaborative one.

Coordination: Fernanda Maria Dias de Araújo Lima, Renata Dias de Araújo and Maria Flávia de Freitas.

Accomplished by: The National Foundation for Mediation of Social Conflicts, and the Public Defender of the State of Minas Gerais.

Year: 2015.

Service: Research/Publication

47) Minicourse: “Israel: Judaism and Democracy”

This minicourse was accomplished by the senior school of the Public Ministry of Minas Gerais. It aimed to recognize that the Israeli State, the only democracy of the Middle East preserves in its legislation the Universal Declaration of Human Rights from December the 10th of 1948. It also aimed to show how this country contributes in an unequivocally way for a happier humanity trough its technological innovations.

Coordination: Fernanda Maria Dias de Araújo Lima

Accomplished by: The National Foundation for Mediation of Social Conflicts,

senior school of the Public Ministry of Minas Gerais and The Way, Truth and Life Foundation

Year: 2015.

Service: Mini course

OBS: Through all this years, the FNMC has attended cases in its own headquarter that were sent by partnerships with other institutions like The Public Defender, The Women's Police Station, and others. Besides of these ones, other cases came from the implementations of the Mediation Centres in the Public Ministry of Minas Gerais and The Public Defender in the states of Minas Gerais and Amazonas, where the attendance has taken place. It has to be highlighted that those attendance related above were focused in the needy communities.

Besides that, the FNMC has a private Mediation Office for the attendance of several cases of mediation, not necessarily focused in the needy communities.

Fernanda Maria Dias de Araújo Lima
Director President of The National Foundation for Mediation of Social Conflicts